



## Frequently Asked Questions for Board Members

1. **When is the event?** Thursday, March 4, 2021 at 7:00 p.m.

To view event information [click here](#).

2. **How do I purchase ticket(s) or a sponsorship to the event?**

Click [here](#) to purchase ticket(s), ticket packages, and sponsorships.

An email receipt will be sent to confirm your order. Instructions to register for the event along with your **access code** to join the event will be provided. For table sponsorships the receipt can be shared amongst the ten allotted guests.

If you did not receive a receipt, please contact Nick Long:

Email: [NLong@FoodBankHeartland.org](mailto:NLong@FoodBankHeartland.org)

Phone: (402) 905-4836

3. **If I am unable to attend but wish to donate to Food Bank for the Heartland, how do I do so?** [Click here](#) to donate.
4. **Is it required to register for the event?** Yes, it is required to register for the event in order to fully participate in the culinary demonstration, access auction items, and the Celebrity Chef store. To register, follow the instructions provided in the emailed receipt, or [click here](#).
5. **How do I join the event on March 4, 2021?** To join the event, you will log-in to your QTEGO account created when you register your mobile phone. You will be prompted to input the **access code** to join. To log-in [click here](#).

6. **What attire is expected?** From the comfort of your home, you choose!
7. **Is it possible to participate in the silent auction, or purchase from the Celebrity Chef store without the purchase of a ticket or sponsorship?** Absolutely. **Visit here** to register your cell phone to participate. No access code is required. Simply provide your information and begin browsing, bidding, and purchasing. As Curtis Stone would say, "Go Bananas!" helping support Food Bank for the Heartland.
8. **If I have technical issues who do I contact?** More details will be provided soon.
9. **Will I be able to see other guests, or those in my party?** The platform will support Zoom webinar capabilities. You will be able to see Chef Stone and Food Bank speakers through-out the event. You will not see other guests through the live-streamed event. We highly encourage you and your guests to join us on all social media platforms.
10. **How can I interact with others during the event through social media?** We strongly encourage you to share your Celebrity Chef evening with us and others to enjoy!

**Facebook:** @FoodBankHeartland

**Twitter:** @Food4Heartland

**Instagram:** @Food4Heartland

Feel free to tag us in photos, videos, or highlights from your evening with Chef Stone! The chat feature through Zoom will be enabled to send messages to other participants and to submit questions for Chef Stone.

11. **How do I modify my purchase?** If you need to modify your ticket or sponsorship purchase, please contact Nick Long:

Email: [NLong@FoodBankHeartland.org](mailto:NLong@FoodBankHeartland.org)

Phone: (402) 905-4836

12. **What is provided in the meal kit?** Chef Curtis Stone is finalizing his recipes now. **More details will be provided soon. Check back for updates.** However, we do know a beef and vegetarian option will be available.

13. **Is there a Gluten Free option?** For all meal restrictions please utilize the **SPECIAL INSTRUCTIONS** section during check-out. A representative from Food Bank for the Heartland will be in contact to discuss available options.
14. **When and how will I receive the meal kit?** All meal kits will be provided prior to the event. **More details will be provided soon. Check back for updates.**
15. **I would like to purchase tickets as a gift. How do I provide this gift?** To provide tickets as a gift, during check-out you will be asked to provide the email address for whom you wish to send the registration instructions and access code. Place the gift recipient's email address in this section and proceed through check-out. **Purchasing multiple gifts?** Purchase each gift as a single transaction to ensure each recipient receives their registration and access code. Only one email entry is allowed per transaction.
16. **What type of technology do I need to have to participate?** Any device with access to the internet can be utilized for the culinary demonstration, auction, and Celebrity Chef store. (Mobile phone, tablet, laptop, smart TV, etc.) Supported web browsers include Google Chrome, Firefox, Safari, and Microsoft Edge. We recommend you test your browser prior to the event.
17. **I would like to be invoiced for a Corporate Table Sponsorship.** Please contact Nick Long at [NLong@FoodBankHeartland.org](mailto:NLong@FoodBankHeartland.org). Nick will provide the necessary documents to be invoiced. All invoiced sponsorships will require payment by Wednesday, March 3, 2020.

