



TEFAP Civil Rights Training Certification for Agency Partners

I have received Civil Rights training and understand the following topics:

- Collection and Use of Data
- Effective Public Notification Systems
- Complaint Procedures
- Compliance Review Techniques
- Resolution of Noncompliance
- Reasonable Accommodations for People with Disabilities
- Language Assistance
- Conflict Resolution
- Customer Service

Training Instructor _____

Print Name	Sign Name	Date of Completion

Agency Partner Name _____ Agency Partner Number _____

Food Bank for the Heartland Staff - Print _____

Food Bank for the Heartland Staff - Signature _____